Web Browser

What is a Web browser?
A web browser is the computer program you use to view web pages. In most cases, the web browser that you use is not specific to your Internet service provider (the company you pay to connect to the Internet). The most popular web browsers include Microsoft Internet Explorer, Mozilla Firefox, America Online, and Apple Safari. Some Web browsers only run on certain operating systems. Each Web browser comes in different versions. For example, Microsoft Internet Explorer 6.0 was the version of Internet Explorer that came with Windows XP, while Internet Explorer 7.0 is available on Windows Vista.

Many browser-related questions are answered in the Help menu in the browser toolbar at the top of your screen.

Which browsers and operating systems work best with ACPE's web site?
Not all browsers or operating systems work equally well with our site. For the best results, we recommend the following:

Windows users
Windows 2000, Windows XP, or Windows Vista and use one of the following browsers:
Microsoft Internet Explorer 3.2.1 or higher.
Firefox 3.5 or higher.

Macintosh users
Mac OS X 10.4 (Tiger) or 10.5 (Leopard) and use the following browser:
Firefox 3.0 or higher.

How can I tell which browser I'm using?
Most people launch their web browser by double-clicking an icon on their desktop, in their Dock, or on their Taskbar. To find out which browser and version you're using:

Windows users

If you double-click an icon that looks like a big, blue "e," you're probably using Microsoft Internet Explorer**.** Click **Help** in the toolbar and select **About Internet Explorer** to find out which version of Internet Explorer you're running.

If you double-click a triangular icon, you're probably using America Online. Click **Help** at the top of your AOL screen and select **About America Online** to find out which version of AOL you're running.

If you double-click an icon that looks like a blue ball with an orange fox wrapped around it, you're probably using Mozilla Firefox. Click **Help** in the toolbar and select **About Mozilla Firefox** to find out which version you're running.

If you double-click an icon that looks like a blue, yellow, and red ball, you're probably using Google Chrome.

Macintosh users

If you double-click a triangular icon, you're probably using America Online**.**
If you double-click an icon that looks like a blue ball with an orange fox wrapped around it, you're probably using Mozilla Firefox. Click the Firefox menu and select **About Mozilla Firefox** to find out which version you're running.

If you double-click an icon that looks like a compass, you're probably using Apple Safari. Click the Safari menu and select **About Safari** to find out which version you're running.

How do I upgrade or change my browser?
You can maintain more than one Web browser on your computer at a time (such as Internet Explorer and Firefox), but you would usually only have one version of the browser (such as Firefox 3.0.0.10) installed at a time. You can download most browsers for free directly from the manufacturers' websites. Be sure to choose the most recent version that will run on your computer's operating system and follow the installation instructions carefully. If you have technical problems, contact the manufacturer for support.

Microsoft Internet Explorer
Download Internet Explorer 6 (Windows XP Service Pack 1.)
Download Internet Explorer 7 or 8 (Windows XP SP2 and Windows Vista. If you're experiencing difficulty and want to reinstall, please contact Microsoft for support.)

Mozilla Firefox
Windows or Mac users: Download latest version.
There are many other Web browsers available for accessing the Internet. The steps used to check the browser and version are similar for all of them. If you don't see your browser listed above, check the Help menu or the application's menu for an "About" choice.